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by B N

Title:

Name

Institution

Course

Instructor

Date

Telehealth Approval by Insurance Companies

Question 1

Telehealth uses telecommunications and modern communication enhancement technologies to offer and simplify medical and health-related medical assistance care, delivery and patient education, medical information services and self-care. Telehealth technologies consist of live video conferencing, intelligent healthcare apps, "retain and forward" email services and remote monitoring of patients (RPM). Thus, doctors and other health care practitioners have resorted to using telehealth services to manage COVID-19 (but also for other medically justifiable purposes) via their offices, medical institutions and individual residences due to Coronavirus (COVID-19) Community Health Crisis.

As a result, telehealth insurance coverage was introduced to cater for patient's needs. This cover, as stated earlier, is not only limited to Covid-19 but can also be used by doctors to diagnose and aid other sicknesses and ailments (Wilson et al., 2017). With the intensification of lingering health disorders, medical specialists turn to telehealth through distant nursing as a program to enhance results while letting down costs. Notably, telehealth through insurance is now being used to make available patient statistics from the recipient's household. Virtual workers serve mainly as guides and consultants to assist patients with their healing journey.

Patients in rural locations and outside the traditional medical delivery systems are also benefiting from the telehealth package. The skill can be utilized for both middle-level patient edification and doctor diagnosis, permitting one to reach out to a novel group of people. Telehealth also enhances the quality of healthcare, especially in remote areas. This can be achieved since technologies enhance service provision and dealing with acute diseases, resulting from the insurance enabling telehealth beyond Covid-19. Besides, telehealth is also being used to

evade excessively recurrent visits to the emergency room. As a result, it has proven to make therapy sessions more convenient by enabling patients to receive good care and treatment without travelling long reserves to access medical help. With such positive outcomes, telehealth should continue being approved by insurance companies as a patient option beyond Covid-19 (van Houwelingen et al., 2016).

Question 2

Having identified the practice speciality, environment and patient population in my first telephone interview, below are questions I should ask;

- ➢ What is the culture like in your institution?
- ➢ What is the organizational structure?
- ➢ What is it like to work here?
- ➢ What attributes are you looking for?
- ➢ What electronic records systems will I use?
- ➢ What kind of training and orientation do you offer?
- ➢ To whom will I be accountable?
- ➢ Is there a chance to be mentored or receive ongoing support and assistance?
- ➢ What are some of the primary difficulties that your nurses are now dealing with?
- ➢ When it comes to performance evaluations, how can I know if I am succeeding?
- ➢ What advice would you provide a new nurse in this institution?
- ➢ What types of schedules are available to nurses?
- ➢ Does your policy include working overtime?
- ➢ How often do nurses work overtime at the moment?
- ➢ If any, what are the requirements for being on call?

➢ Is there a necessity for weekends rotation?

➢ How are the current staffing ratios in your institution?

References

van Houwelingen, C. T., Moerman, A. H., Ettema, R. G., Kort, H. S., & Ten Cate, O. (2016).

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